Connor Hackenberg

EDUCATION

Pennsylvania College of Technology

Aug 2023 - May 2026

BS, Network Administration & Engineering Technology

Williamsport, PA

- Show expertise in fundamental areas of information technologies including programming, networking, databases, and security.
- Recognize and describe the professional, social, ethical, and legal aspects involved in Information Technology.
- Offer technical assistance by employing suitable communication, troubleshooting, and customer service skills.
- Understand the aspects of project management and how it relates to Information Technology.

Pennsylvania College of Technology

Aug 2023 - May 2026

AAS, Information Technology: Network & User Support

Williamsport, PA

Pursing a bachelor's and associate degree concurrently.

CERTIFICATIONS, SKILLS, & PROJECTS

- Certifications: TestOut/CompTIA PC Pro, TestOut/CompTIA Routing & Switching Pro, TestOut/CompTIA Server Pro, and Cisco Cyber Threat Management.
- **Skills:** Microsoft Active Directory, Windows Server, Proxmox, ESXi/vSphere, and Linux Management. Cisco and Ubiquiti Networking, Siemens PCS7/WinCC, Ethernet Cabling, Wi-Fi Site Surveys, and Hybrid Cloud.
- **Key Projects:** Home Assistant Pool Control Designed an IoT connection system between pool pumps, heaters, and lighting with a simplified UI.

WORK EXPERIENCE

Freelance IT Consultant

Mar 2019 - Present

Greater Philadelphia Region

- Delivered IT solutions for residential and small business clients, ranging from home networking setups to customized enterprise-style systems.
- Configured, troubleshooted, and documented client configurations for continued technical support.
- Communicated clearly with clients on project status, resolving issues in a timely and professional manner.

Profi-Vision Automation Inc.

May – Aug 2024 & May – Aug 2025

System Engineer (Summer Internship)

Fogelsville, PA

- Deployed and configured client systems within industrial (OT) and enterprise (IT) environments, including virtual machines, VDI, and Cisco networking hardware.
- Developed initial network engineering documentation using Microsoft Visio to understand challenges in deployment.
- Programmed and configured industrial control systems using Siemens PCS7 and WinCC.

Pennsylvania College of Technology

Aug 2024 – May 2025

Information Technology Infrastructure (Internship)

Williamsport, PA

- Contributed to a multi-campus network modernization project, successfully deploying a new Cisco Meraki Wi-Fi infrastructure across multiple on-campus and off-campus buildings.
- Assisted in all phases, including running and terminating low-voltage cabling, mounting and labeling access points, installed IP security cameras, ensuring different cabling was used in varied scenarios.
- Conducted a wireless site survey using Ekahau tools to validate coverage, adjusting access point locations when necessary.